Are you the victim of physical violence or verbal abuse by your husband/partner?

Important information about your rights and what you can do

Information offices

- Frauen helfen Frauen (Women Helping Women)
  Tel. 0 61 01 / 4 83 11
- "Frauennotruf" (Women’s Emergency Line)
  Information Office for Women
  Kasseler Str. 1 A
  60486 Frankfurt/Main
  Tel. 0 69 / 70 94 94

Children

If you are looking for help for your children, you can contact

- The Social Services ("Allgemeine Sozialdienst / ASD") at the social security offices within your district
- The department for children’s welfare at the Youth Welfare Office (advice also available on an anonymous basis)
  Tel. 0 69 / 212 33 604
  or the
- Frankfurt Children’s Office
  Tel. 0 69 / 212 39 003

This information sheet is available in Arabic, German, English, Spanish, Russian and Turkish.

Order address:

Beratungsstelle "Frauennotruf"
Kasseler Str. 1 A
60486 Frankfurt/Main
Tel. 0 69 / 70 94 94
Fax 0 69 / / 77 71 09
E-mail: info@frauennotruf-frankfurt.de
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Professional interpreters can also be provided without you having to pay for them.
YOUR RIGHTS
The law forbids your partner/husband from exerting violence against you, hitting you, injuring you, threatening you or locking you up.

This legislation also applies even if you don't have a German passport.

IF YOU ARE IN DANGER
➤ If you are in acute danger:
   Call the police!
   Police emergency number: 110 (day and night)
   or your local police station.
➤ Give them your name and address and stress that you need immediate help.
➤ Let the police know whether you are injured, whether children or other people are still in the building, whether the culprit is still there and whether he is armed with any weapons.
➤ The police's decision to come to you immediately will be based on these details.
➤ Until the police arrive, find a safe place for yourself and, if applicable, your children, e.g. go to neighbours, shops/offices or your own home.

WHAT HAPPENS WHEN THE POLICE ARRIVE?
➤ Tell them exactly what has happened. Inform the police about any previous occurrences, e.g. threats, injuries, police interventions, criminal proceedings etc. If there were any witnesses, give their names to the police.
➤ The police will question you separately from your partner/husband if possible.
➤ The police can expel your husband/partner from the building for a set period of time or take him into custody if the acute danger persists or cannot be prevented by any other means.
➤ You can also leave the building with the police and take your children with you. The police will help you to go to relations, friends or a women's refuge.

ONCE YOU ARE IN SAFETY
INFORMATION ON WHAT TO DO NEXT
INJURIES
If you have been injured, have yourself treated by a doctor.

MEDICAL REPORT
Have the doctor provide you with a report about the consequences of the violence you have suffered (pain, bruising, bleeding, broken bones, other injuries etc.).
Have photographs taken of your injuries by a female official or a person you trust. Give the photos and the medical report(s) to the police / your attorney.

NOTIFYING THE POLICE / BRINGING A CHARGE
If the police have been notified that you have been mishandled (e.g. hit, beaten, kicked, pushed, hair pulled) or threatened, the officers are required to make a report and pass the matter on to the district attorney.
The district attorney in Frankfurt will take proceedings unless you state explicitly that you do not want the man to be prosecuted, i.e. you do not bring a charge against the person.

IF YOU DO NOT WANT TO NOTIFY THE POLICE, IF YOU DO NOT WANT TO BRING A CHARGE
If you have been injured, go to a doctor you feel you can trust.
Take your children and go somewhere where you are safe. You do not automatically lose your home if, for example, you go to a women's refuge or stay with a woman friend.
Of course, you can also use the services provided by the advisory offices and women's refuge even if you do not want to separate from your husband/partner.

HELP FROM AN ATTORNEY
You also have the possibility of contacting an attorney who will inform you about the possibilities for taking further steps and the costs involved.

CONTACT RESTRAINING ORDER / ASSIGNMENT OF THE MUTUAL HOME / CUSTODY OF THE CHILDREN
You can also apply for a temporary civil or family court injunction, e.g.: